



## **Municipal Performance Measures For the year ending December 31, 2005**

The Ministry of Municipal Affairs and Housing, pursuant to Section 299 of the *Municipal Act, 2001* requires all Ontario municipalities to provide information to their taxpayers on specific performance related measures by September 30 each year based on the previous year activities.

For further information on the Municipal Performance Measurement Program please visit the Ministry of Municipal Affairs and Housing website at [www.mah.gov.on.ca](http://www.mah.gov.on.ca).

Questions concerning the City of Barrie reported measures may be directed to the Deputy City Treasurer as follows:

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**City of Barrie**  
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**Local Government**

<b>1.1 GENERAL GOVERNMENT – EFFICIENCY</b>					
	<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>
	2.3%	2.0%	2.50%	2.43%	2.95%
<b>Efficiency Measure</b> Operating costs for governance and corporate management as a percentage of total municipal operating costs.					
<b>Objective</b> Efficient municipal government.					
<b>Notes:</b> The slight increase from 2% in 2004 to 2.3% in 2005 reflects the transfer of staff from the Clerk's department to the CAO Office and Real Estate Services.					

**Fire Services**

<b>2.1 FIRE SERVICES – EFFICIENCY</b>					
	<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>
	\$1.36	\$1.32	\$1.19	\$1.23	\$1.06
<b>Efficiency Measure</b> Operating costs for fire services per \$1,000 of assessment.					
<b>Objective</b> Efficient fire services.					
<b>Notes:</b> The increase in cost over 2004 is 3% and in line with inflationary cost increases.					

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**Police Services**

<b>3.1 POLICE SERVICES – EFFICIENCY</b>					
	<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>
	\$202.39	\$192.60	\$162.10	\$152.56	\$133.11
<b>Efficiency Measure</b> Operating costs for police services per person.					
<b>Objective</b> Efficient police services.					
<b>Notes:</b> This measure was reported on a per household basis in previous years. The results from 2004 and prior have be restated as per person for comparative purposes.					
<b>3.2 VIOLENT CRIME RATE</b>					
	<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>
	10.81	10.94	11.43	10.38	12.49
<b>Effectiveness Measure</b> Violent crime rate per 1,000 persons.					
<b>Objective</b> Safe communities.					
<b>Notes:</b>					
<b>3.3 PROPERTY CRIME RATE</b>					
	<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>
	38.12	41.01	42.16	38.95	38.55
<b>Effectiveness Measure</b> Property crime rate per 1,000 persons.					
<b>Objective</b> Safe communities.					
<b>Notes:</b>					

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**Police Services** (continued)

<b>3.4 TOTAL CRIME RATE</b>				
	<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>
	90.33	96.30	89.83	92.22
<b>Effectiveness Measure</b> Total crime rate per 1,000 persons (Criminal Code offences excluding traffic).				
<b>Objective</b> Safe Communities.				
<b>Notes:</b>  New formula was introduced in 2002.				
<b>3.5 YOUTHS CHARGED</b>				
	<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>
	13.95	51.05	61.26	74.72
<b>Effectiveness Measure</b> Number of youths charged per 1,000 youths.				
<b>Objective</b> Safe Communities.				
<b>Notes:</b> The number of youths charged dropped from 450 in 2004 to 123 in 2005 while the youth population figures supplied by the Province remained at 8,815.  New formula was introduced in 2002.				

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**Roads**

4.1 PAVED ROADS – EFFICIENCY					
	2005	2004	2003	2002	
	\$1,900.68	\$1,891.18	Not available	Not available	
<b>Efficiency Measure</b> Operating costs for paved (hard top) roads per lane kilometre.					
<b>Objective</b> Efficient maintenance of paved roads.					
<b>Notes:</b> Detailed analysis and cost distributions were done on the 2005 & 2004 operating results to ensure information was reported as close as possible to the Ministry definitions provided for paved roads maintenance. The 2003 and 2002 information has not been restated so the previously published results have been excluded as they should not be used for comparison purposes as they were understated.					
New formula was introduced in 2002.					
4.2 UNPAVED ROADS – EFFICIENCY					
	2005	2004	2003	2002	
	N/A	N/A	N/A	N/A	
<b>Efficiency Measure</b> Operating costs for unpaved (loose top) roads per lane kilometre.					
<b>Objective</b> Efficient maintenance of unpaved roads.					
<b>Notes:</b> There are only 2 kilometres of unpaved roadway lanes. Costs are not captured separately due to immaterial amount of this category.					
4.3 WINTER MAINTENANCE OF ROADS – EFFICIENCY					
	2005	2004	2003	2002	
	\$3,594.91	\$4,436.64	\$4,678.08	\$3,328.08	
<b>Efficiency Measure</b> Operating costs for winter maintenance of roadways per lane kilometre maintained in winter.					
<b>Objective</b> Efficient winter maintenance of roads.					
<b>Notes:</b> The City's endeavour to Protect the Environment through the Road Salt Management Plan has resulted in reduced salt application rates and increased cost savings while still maintaining our levels of service.					

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**Roads** (continued)

<b>4.4 ADEQUACY OF PAVED ROADS</b>					
	<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>
	67.0%	72.5%	82.2%	N/C	N/C
<b>Effectiveness Measure</b> Percentage of paved lane kilometres where the condition is rated as good to very good.					
<b>Objective</b> Pavement condition meets municipal objectives.					
<b>Notes:</b> The significant reduction of good to very good roads is a result of improved data gathered through the City's Asset Management Programs. The overall adequacy of roads is expected to continue to decline, but at a less significant rate.					
<b>4.5 WINTER EVENT RESPONSES</b>					
	<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>
	100%	100%	100%	100%	100%
<b>Effectiveness Measure</b> Percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance.					
<b>Objective</b> Appropriate response to winter storm events.					
<b>Notes:</b> The City of Barrie installed an ARWIS Station in 2004 that compliments winter maintenance activities. Use of these and other road & weather condition monitoring tools allows the City to anticipate and better prepare for winter events.					

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**Conventional Transit**

<b>5.1 CONVENTIONAL TRANSIT – EFFICIENCY</b>					
	<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>
	\$3.94	\$3.85	\$3.15	\$3.27	\$3.37
<b>Efficiency Measure</b> Operating costs for conventional transit per regular service passenger trip.					
<b>Objective</b> Efficient conventional transit services.					
<b>Notes:</b> The rising cost per trip is a reflection of the large increases in fuel and petroleum related products that are being experienced in all operations throughout the City.					
<b>5.2 CONVENTIONAL TRANSIT RIDERSHIP</b>					
	<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>
	16.96	15.68	16.65	14.91	14.11
<b>Effectiveness Measure</b> Number of conventional transit passenger trips per person in the service area in a year.					
<b>Objective</b> Maximum utilization of municipal transit services.					
<b>Notes:</b>					

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**Wastewater (Sewage)**

6.1 WASTEWATER COLLECTION – EFFICIENCY					
	<b>2005</b>	<b>2004</b>			
	See 6.3	See 6.3			
<p><b>Efficiency Measure</b>  Operating costs for the collection of wastewater per kilometre of wastewater main.</p> <p><b>Objective</b>  Efficient municipal wastewater collection services.</p>					
<p><b>Notes:</b></p> <p>The City operates an integrated wastewater collection and treatment system and results are provided on a combined basis only.</p> <p>In 2003 the denominator was changed so that connections were included with total kilometres of wastewater mains. Comparison with earlier years is not possible..</p> <p>SLC 91 3106 13 Financial Information Return.</p>					
6.2 WASTEWATER TREATMENT AND DISPOSAL – EFFICIENCY					
	<b>2005</b>	<b>2004</b>			
	See 6.3	See 6.3			
<p><b>Efficiency Measure</b>  Operating costs for the treatment and disposal of wastewater per megalitre.</p> <p><b>Objective</b>  Efficient municipal wastewater treatment and disposal services.</p>					
<p><b>Notes:</b></p> <p>The City operates an integrated wastewater collection and treatment system and results are provided on a combined basis only.</p> <p>One megalitre equals 1,000,000 litres or 1,000 cubic metres.</p>					



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**Wastewater (Sewage)** (continued)

<b>6.3 WASTEWATER INTEGRATED SYSTEM – EFFICIENCY</b>					
	<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>
	\$529.13	\$519.13	\$439.78	\$390.77	\$343.44
<b>Efficiency Measure</b> Operating costs for the collection, treatment and disposal of wastewater per megalitre (Integrated System).					
<b>Objective</b> Efficient wastewater system (Integrated System).					
<b>Notes:</b>  One megalitre equals 1,000,000 litres or 1,000 cubic metres.					
<b>6.4 WASTEWATER MAIN BACKUPS</b>					
	<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>
	1.4053	0.6977	1.9342	1.4599	2.093
<b>Effectiveness Measure</b> Number of wastewater main backups per 100 kilometres of wastewater main in a year.					
<b>Objective</b> Municipal sewage management practices prevent environmental and human health hazards.					
<b>Notes:</b>					
<b>6.5 WASTEWATER BYPASSES TREATMENT</b>					
	<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>
	0.000%	0.000%	0.000%	0.000%	0.000%
<b>Effectiveness Measure</b> Percentage of wastewater estimated to have by-passed treatment.					
<b>Objective</b> Municipal sewage management practices prevent environmental and human health hazards.					
<b>Notes:</b>  There have been no reported instances in the past five years where wastewater has by-passed the treatment plant.					

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**Storm Water**

**7.1 URBAN STORM WATER MANAGEMENT – EFFICIENCY**

	<b>2005</b>	<b>2004</b>	<b>2003</b>
	\$641.93	\$529.56	\$533.10

**Efficiency Measure**

Operating costs for urban storm water management (collection, treatment, and disposal) per kilometre of drainage system.

**Objective**

Efficient urban storm water management.

**Notes:** Due to several significant weather events during the year there was a substantial increase in repairs required to storm systems within the City. As the severity and frequency of these events occur, the need to expend time and resources to prevent flooding and private property damage will increase.

In 2003 the denominator was changed so that connections and catch basins were included with total kilometres of urban drainage system.

Reported by municipalities with a separate storm water system.

**7.2 RURAL STORM WATER MANAGEMENT – EFFICIENCY**

	<b>2005</b>	<b>2004</b>
	N/A	N/A

**Efficiency Measure**

Operating costs for rural storm water management (collection, treatment, and disposal) per kilometre of drainage system.

**Objective**

Efficient rural storm water management.

**Notes:**

In 2003 the denominator was changed so that connections and catch basins were included with total kilometres of rural drainage system. Comparison with 2002 is not possible unless results for 2002 are recast.

Reported by municipalities with a separate storm water system.

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**Drinking Water**

<b>8.1 DRINKING WATER TREATMENT – EFFICIENCY</b>			
	<b>2005</b>	<b>2004</b>	
	See 8.3	See 8.3	
<b>Efficiency Measure</b> Operating costs for the treatment of drinking water per megalitre.			
<b>Objective</b> Efficient municipal water treatment services.			
<b>Notes:</b>			
1 megalitre equals 1,000,000 litres or 1,000 cubic metres.			
<b>8.2 DRINKING WATER DISTRIBUTION – EFFICIENCY</b>			
	<b>2005</b>	<b>2004</b>	
	See 8.3	See 8.3	
<b>Efficiency Measure</b> Operating costs for the distribution of drinking water per kilometre of water distribution pipe.			
<b>Objective</b> Efficient municipal water distribution services.			
<b>Notes:</b>			
In 2003, the denominator was changed so that connections and hydrants were included with total kilometres of water distribution pipe. Comparison is not possible with earlier years unless those results are recast.			

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**Drinking Water** (continued)

<b>8.3 DRINKING WATER INTEGRATED SYSTEM – EFFICIENCY</b>					
	<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>
	\$355.32	\$379.90	\$340.67	\$299.10	\$319.49
<b>Efficiency Measure</b> Operating costs for the treatment and distribution of drinking water per megalitre. (Integrated System)					
<b>Objective</b> Efficient municipal water system (Integrated System).					
<b>Notes:</b>  1 megalitre equals 1,000,000 litres or 1,000 cubic metres					

<b>8.4 BOIL WATER ADVISORIES</b>					
	<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>
	0.0000	0.000	0.000	0.0000	0.0000
<b>Effectiveness Measure</b> Weighted number of days when a boil water advisory issued by the Medical Officer of Health, applicable to a municipal water supply, was in effect.					
<b>Objective</b> Water is safe and meets local needs.					
<b>Notes:</b> There have been no boil water advisories issued by the City of Barrie in the past five years.					

<b>8.5 BREAKS IN WATER MAINS</b>					
	<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>
	5.20	4.96	3.60	4.53	6.64
<b>Effectiveness Measure</b> Number of water main breaks per 100 kilometres of water distribution pipe in a year.					
<b>Objective</b> Improve system reliability.					
<b>Notes:</b>					

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**Solid Waste Management (Garbage)**

<b>9.4 SOLID WASTE MANAGEMENT (INTEGRATED SYSTEM) – EFFICIENCY</b>					
	<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>
	\$91.57	\$95.11	\$127.46	\$108.01	\$113.86
<b>Efficiency Measure</b> Average operating costs for solid waste management (collection, disposal and diversion) per tonne.					
<b>Objective</b> Efficient municipal solid waste management (Integrated System).					
<b>Notes:</b>					
<b>9.5 COMPLAINTS — COLLECTION OF GARBAGE AND RECYCLED MATERIALS</b>					
	<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>
	11.64	14.6	9.3	50.2	37.8
<b>Effectiveness Measure</b> Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households.					
<b>Objective</b> Improved garbage collection of garbage and recycled materials.					
<b>Notes:</b> Complaint tracking system is now complete, resulting in better statistics on garbage related complaints.					

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**Solid Waste Management (Garbage)** (continued)

<b>9.6 NUMBER OF MUNICIPAL SOLID WASTE MANAGEMENT FACILITIES</b>					
	<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>
	1	1	1	1	1
<b>Effectiveness Measure</b> Total number of solid waste management facilities owned by municipality with a Ministry of Environment Certificate of Approval.					
<b>Objective</b> Context for solid waste management facility compliance measure.					
<b>Notes:</b>					
<b>9.7 FACILITY COMPLIANCE</b>					
<b>Effectiveness Measure</b> Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a municipally owned solid waste management facility, by facility.					
<b>Objective</b> Municipal solid waste services do not have an adverse impact on environment.					
<b>Facility Name</b>	<b>Days 2005</b>	<b>Days 2004</b>	<b>Days 2003</b>	<b>Days 2002</b>	<b>Days 2001</b>
Sandy Hollow Landfill Site	0	0	0	0	0
<b>Notes:</b>					
<b>9.9 DIVERSION OF SOLID WASTE</b>					
<b>(Based on Combined Residential and Industrial, Commercial, Institutional Tonnage)</b>					
	<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>
	35.6%	31.0%	29.10%	42.98%	42.98%
<b>Effectiveness Measure</b> Percentage of residential solid waste diverted for recycling (based on combined residential and Industrial/Commercial/Institutional tonnage.)					
<b>Objective</b> Municipal solid waste reduction programs divert waste from landfills and/or incinerators.					
<b>Notes:</b>					

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**Parks and Recreation**

10.1 PARKS – EFFICIENCY			
	<b>2005</b>	<b>2004</b>	
	\$31.20	\$28.93	
<b>Efficiency Measure</b> Operating costs for parks per person.			
<b>Objective</b> Efficient operation of parks.			
<b>Notes:</b>			
10.2 RECREATION PROGRAMS – EFFICIENCY			
	<b>2005</b>	<b>2004</b>	
	\$35.62	\$29.90	
<b>Efficiency Measure</b> Operating costs for recreation programs per person.			
<b>Objective</b> Efficient operation of recreation programs.			
<b>Notes:</b>			
This measure is based on total population, not the population participating in recreation programs.			
10.3 RECREATION FACILITIES – EFFICIENCY			
	<b>2005</b>	<b>2004</b>	
	\$43.91	\$49.22	
<b>Efficiency Measure</b> Operating costs for recreation facilities per person.			
<b>Objective</b> Efficient operation of recreation facilities.			
<b>Notes:</b>			

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**Parks and Recreation** *(continued)*

<b>10.4 PARKS, RECREATION PROGRAMS AND RECREATION FACILITIES (SUBTOTAL) – EFFICIENCY</b>			
	<b>2005</b>	<b>2004</b>	
	\$110.73	\$108.06	
<b>Efficiency Measure</b> Operating costs for parks, recreation programs and recreation facilities per person (Subtotal).			
<b>Objective</b> Efficient operation of parks, recreation programs and recreation facilities.			
<b>Notes:</b> City of Barrie has one of the highest cost recovery percentages for Parks & Recreation Services in comparison to similar sized municipalities.			
This measure represents a subtotal and is automatically completed when a municipality reports one or more efficiency measures for parks and recreation.			
<b>10.5 PARTICIPANT HOURS FOR RECREATION PROGRAMS</b>			
	<b>2005</b>	<b>2004</b>	
	20,837.10	13,897.360	
<b>Effectiveness Measure</b> Total participant hours for recreation programs per 1,000 persons.			
<b>Objective</b> Recreation programs serve needs of residents.			
<b>Notes:</b>			
The denominator of this measure is total population divided by 1,000 and does not represent the number of participants in recreation programs.			



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**Parks and Recreation** (continued)

10.6 OPEN SPACE			
	<b>2005</b>	<b>2004</b>	
	1,159	1,149	
<b>Effectiveness Measure</b> Hectares of open space.			
<b>Objective</b> Open space is adequate for population.			
	<b>2005</b>	<b>2004</b>	
	8.875	9.192	
<b>Effectiveness Measure</b> Hectares of open space per 1,000 persons.			
<b>Notes:</b> Major tracts of open space have been purchased over the years. Environmental protected lands have been acquired via developer dedications, beyond the required lands under the Planning Act. Barrie's Official Plan directs the purchase of waterfront lands where feasible and encourages the acquisition of EP lands throughout the City.			

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**Parks and Recreation** (continued)

10.7 TRAILS			
	<b>2005</b>	<b>2004</b>	
	38	38	
<b>Effectiveness Measure</b> Total kilometres of trails.			
<b>Objective</b> Trails provide recreation opportunities.			
	<b>2005</b>	<b>2004</b>	
	0.291	0.304	
<b>Effectiveness Measure</b> Total kilometres of trails per 1,000 persons.			
<b>Notes:</b> Barrie's Official Plan directs staff to consider open space linkages in all new development. In addition, such linkages are incorporated between existing developed areas and newly created ones. Trail development is subject to capital funding availability.			

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**Parks and Recreation** (continued)

<b>10.8 RECREATION FACILITY SPACE</b>			
	<b>2005</b>	<b>2004</b>	
	50,850	50,865	
<b>Effectiveness Measure</b> Square metres of recreation facility space.			
<b>Objective</b> Recreation facility space is adequate for population.			
	<b>2005</b>	<b>2004</b>	
	389.378	406.920	
<b>Effectiveness Measure</b> Square metres of recreation facility space per 1,000 persons.			
<b>Notes:</b>			

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**Library Services**

<b>11.1 LIBRARY COSTS PER PERSON – EFFICIENCY</b>			
	<b>2005</b>	<b>2004</b>	
	\$26.59	\$24.87	
<b>Efficiency Measure</b> Operating costs for libraries per person.			
<b>Objective</b> Efficient library services.			
<b>Notes:</b>			
<b>11.2 LIBRARY COSTS PER USE – EFFICIENCY</b>			
	<b>2005</b>	<b>2004</b>	
	\$1.38	\$1.18	
<b>Efficiency Measure</b> Operating costs for libraries per use.			
<b>Objective</b> Efficient library services			
<b>Notes:</b>			

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**Library Services** (continued)

11.3 LIBRARY USES			
	<b>2005</b>	<b>2004</b>	
	27.968	23.626	
<b>Effectiveness Measure</b> Library uses per person.			
<b>Objective</b> Increased use of library services.			
<b>Notes:</b>			
11.4 ELECTRONIC LIBRARY USES			
	<b>2005</b>	<b>2004</b>	
	7.2%	6.9%	
<b>Effectiveness Measure</b> Electronic library uses as a percentage of total library uses.			
<b>Objective</b> Increased use of library services.			
<b>Notes:</b>			
11.5 NON-ELECTRONIC LIBRARY USES			
	<b>2005</b>	<b>2004</b>	
	92.8%	93.1%	
<b>Effectiveness Measure</b> Non-electronic library uses as a percentage of total library uses.			
<b>Objective</b> Better information on library usage.			
<b>Notes:</b>			

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**Land Use Planning**

12.1 LOCATION OF NEW DEVELOPMENT					
	2005	2004	2003	2002	2001
	100.0%	100.0%	100.0%	100.0%	100.0%
<b>Effectiveness Measure</b> Percentage of new lots, blocks and/or units with final approval which are located within settlement areas.					
<b>Objective</b> New lot creation is occurring in settlement areas.					
<b>Notes:</b> Measures 12.2 to 12.5 are not applicable and, as a result, are not included in this report.					